#	Compliance Regulation	In Compliance	Out of Compliance	Comments
9	Policy for customer denial or discontinuance of service in accordance with R.103-535 and 103-735.	Х		Deferred payment plan and payment extension agreement available to all customers.
10	Notices sent to customers prior to termination in accordance with R.103-535 and 103-735.	Х		Proper notice procedure is followed. Disconnect notices are received by ORS appropriately.
11	Utility has adequate means (telephone, etc.) whereby each customer can contact the water and/or wastewater utility at all hours in case of emergency or unscheduled interruptions or service in accordance with R.103-530 and 103-730.	X		
12	Records maintained of any condition resulting in any interruption of service affecting its entire system or major division, including a statement of time, duration, and cause of such an interruption in accordance with R.103-514 and 103-714.	X		
13	Utility advised the Commission, in accordance with Rule 103-512 of the name, title, address and telephone number of the person who should be contacted in connection with general management duties, customer relations, engineering operations, emergencies during non-office hours.	X		
14	Company verified the maps on file with the Commission include all the service area of the company.	Х		
15	Number of customers the company has at present time.	NA	NA	According to USSC's application for the test year ending December 31, 2006, water services were provided to 6,854 customers, and wastewater services were provided to 376 customers.
16	Company has a current performance bond on file with the Commission. Amount of bond: \$500,000.00	X		USSC currently has a \$500,000 irrevocable letter of credit (ILC) on file with the PSC dated 06/29/06. The stated bond amount is \$350,000 for water and \$150,000 for sewer service.